

**SURREY COUNTY COUNCIL****LOCAL COMMITTEE (REIGATE & BANSTEAD)**

**DATE:** 22<sup>nd</sup> SEPTEMBER 2014  
**LEAD OFFICER:** JOHN LAWLOR, AREA TEAM MANAGER  
**SUBJECT:** HIGHWAY SCHEMES UPDATE  
**DIVISION:** ALL

**SUMMARY OF ISSUE:**

At the 2<sup>nd</sup> December 2013 Local Committee, Members agreed a programme of revenue and capital highway works in Reigate and Banstead. Delegated Authority was given to enable the forward programme to be progressed without the need to bring further reports to the Local Committee for decision. This report sets out recent progress. The report also updates Members on other maintenance programmes in Reigate and Banstead and on customer enquiries.

**RECOMMENDATIONS:**

**The Local Committee (Reigate & Banstead) is asked to note the contents of the report.**

**REASONS FOR RECOMMENDATIONS:**

To update the Local Committee on the progress of the highway works programme in Reigate and Banstead.

**1. INTRODUCTION AND BACKGROUND:**

- 1.1 In December 2013, Local Committee agreed its forward programme for both Integrated Transport Schemes (ITS) Capital Improvement Schemes and ITS Capital Maintenance Schemes. Local Committee also agreed the allocation of its revenue budget for maintenance works.
- 1.2 To allow flexibility in the delivery of the Local Committee's highways work programme, delegated authority was given so that works could be progressed without the need to bring further reports to the Local Committee for decision.
- 1.3 In addition to the Local Committee's devolved highways budget, developer contributions are used to fund, either wholly or in part, highway improvement schemes to mitigate the impact of developments on the highway network.

<b>2. ANALYSIS:</b>
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- 2.1 **Capital Highway Schemes:** Progress on the approved Local Committee funded capital programme of highway works in Reigate and Banstead is set out in **Annex 1**. It also provides an update on schemes being progressed using developer contributions.
- 2.2 The weather conditions at the end of 2013 and early part of 2014 resulted in widespread deterioration of the road network. A Flood Recovery Plan has been developed following an announcement from the Leader of the Council of an additional £23m for the repair of flood damaged roads and bridges. Work has started on the programme of roads in Reigate and Banstead to be repaired with funding from this additional money. This work is additional to the Operation Horizon major maintenance programme, which is on-going.
- 2.3 **Drainage:** Highway flooding has been targeted as a priority and the local area team now manages a centrally funded budget to carry out drainage investigation and small repairs locally. **Table 1** summarises the works committed to date from this budget.

<b>Repair Type</b>	<b>Works planned/carried out</b>
Broken pipe repairs	<ul style="list-style-type: none"> <li>• Works completed to long standing flooding issues caused by damaged underground pipes in Frenches Road, Station Approach and Gatton Bottom</li> <li>• Further such repairs are planned for Battlebridge Lane, Alma Road, Chequers Drive, Victoria Road, Flanchford Road and Avenue Gardens</li> </ul>
Broken gully repairs	<ul style="list-style-type: none"> <li>• Works completed to damaged highway gullies in Bunbury Way, Axes Lane and Honeycrock Lane</li> <li>• Further such repairs are planned for Wray Common Road, Balcombe Road, Derby Close and Rushworth Road</li> </ul>
Manhole repairs	<ul style="list-style-type: none"> <li>• Works are planned in Kings Mill Lane</li> </ul>
Small schemes	<ul style="list-style-type: none"> <li>• Works completed to address long standing flooding issues on Woodmansterne Lane using soakaway bore holes, additional gullies and balancing pipes, together with footpath resurfacing of damaged area</li> <li>• Works are ongoing to repair the damaged highway drainage system on the A217 Brighton Road in Kingswood</li> <li>• Works are planned on a small flood relief scheme on the public footpath alongside the A23 Brighton Road in Horley</li> <li>• Works are planned to jet the Silverlea Stream culverts below Haroldslea Drive</li> <li>• Works are planned to clear the surface water seepage trench off Redhill Common onto White Post Hill</li> <li>• Works planned to increase capacity of highway drainage system in Chipstead Lane by installing a soakaway bore</li> </ul>

**Table 1: Small Drainage Repairs**

**2.4 Winter Service:** The Winter Service Report will be presented to the Environment and Transport Select Committee and to Cabinet on 10 September and 23 September 2014 respectively. The report will include an update on the funding and management costs for grit bins. Currently, the rate for the supply and servicing of a new grit bin for a 4 year period is £1040. Subject to Cabinet approval, the cost will be reduced to £1009 for this winter, to reflect the current actual costs to the County. In October, Members will receive an information pack on the winter service which will include the agreed changes to the salting network, as discussed in the spring round of local committees, and costs relating to grit bin funding.

**2.5 Customer Enquiries:** The second quarter of the year has seen a reduction in the level of enquiries compared to the extremely high volume received during the first quarter, mainly as a result of the improved weather. **Table 2** shows the number of enquiries received during the first six months of 2014.

<b>Period (2014)</b>	<b>Surrey Highways: Total enquiries (no.)</b>	<b>Reigate &amp; Banstead: Total enquiries (no.)</b>	<b>Local Area Office: Total enquiries (no.)</b>
Jan-March	58,224	7,143	3,388
April- June	29,551	3,598	1,631
<b>Total</b>	<b>87,775</b>	<b>10,741</b>	<b>5,019</b>

**Table 2: Customer Enquiries**

Of the enquiries received by the local area office, 96% have been resolved, a rate slightly above the countywide average of 95%. The County continues to work with its contractors to improve this response rate.

**2.6** The reduction in customer contact has also been reflected in the volume of complaints received, as shown in **Table 3**.

<b>Period (2014)</b>	<b>Surrey Highways: Complaints (no.)</b>	<b>South East Area: Stage 1 Complaints (no.)</b>
Jan-March	143	47
April- June	65	28
<b>Total</b>	<b>208</b>	<b>75</b>

**Table 3: Complaints**

The main reason for complaints is the lack of customer contact and the failure to carry out works to either the required standard or timescale.

**2.7** The Service is reviewing the customer service Key Performance Indicators and is particularly looking at advance notification of works on the highway through our Customer Stakeholder Engagement Plan.

### **3. OPTIONS:**

3.1 Not applicable.

**4. CONSULTATIONS:**

4.1 Not applicable

**5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:**

5.1 Budgets are closely monitored throughout the financial year and monthly updates are provided to the Local Committee Chairman and Vice-Chairman. The Local Committee have put in place arrangements whereby monies can be vired between different schemes and budget headings.

**6. EQUALITIES AND DIVERSITY IMPLICATIONS:**

6.1 It is an objective of Surrey Highways to treat all users of the public highway equally and with understanding. The needs of all road users are considered as part of the design process for highway schemes.

**7. LOCALISM:**

7.1 Funding has been allocated from the revenue maintenance budget to fund the Highways Localism Initiative.

**8. OTHER IMPLICATIONS:**

Area assessed:	Direct Implications:
Crime and Disorder	Set out below
Sustainability (including Climate Change and Carbon Emissions)	No significant implications arising from this report
Corporate Parenting/Looked After Children	No significant implications arising from this report
Safeguarding responsibilities for vulnerable children and adults	No significant implications arising from this report
Public Health	Set out below

8.1 Crime and Disorder implications

A well-managed highway network can contribute to reduction in crime and disorder.

8.2 Sustainability implications

The use of sustainable materials and the recycling of materials is carried out wherever possible and appropriate.

**9. CONCLUSION AND RECOMMENDATIONS:**

9.1 Progress on the programme of revenue and capital highway works in Reigate and Banstead is set out in section 2 and Annex 1 of this report. Local Committee is asked to note the contents of this report.

**10. WHAT HAPPENS NEXT:**

10.1 Delivery of the highway works programme will continue and a further update report will be presented to the next meeting of the Local Committee.

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**Contact Officer:**

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**Consulted:**

Not applicable

**Annexes:**

Annex 1: Summary of Progress

**Sources/background papers:**

- Report to Reigate and Banstead Local Committee, 2<sup>nd</sup> December 2013, Highways Forward Programme 2014/15 – 2015/16
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CAPITAL ITS IMPROVEMENT SCHEMES			
<b>Project: Garratts Lane/Holly Lane, Banstead</b>			
<b>Detail:</b>	Safer Routes to School pedestrian improvements	<b>Division:</b>	Banstead, Woodmansterne and Chipstead
<b>Allocation:</b> £50,000			
<b>Progress:</b> Two options have been developed for improving the pedestrian facilities at the junction of Garratts Lane/Holly Lane. Site meeting held with divisional Member who is of the view that neither proposal should be pursued at the present time.			
<b>Project: Frenches Road, Redhill</b>			
<b>Detail:</b>	Permanent suspension of bus gate	<b>Division:</b>	Redhill East
<b>Allocation:</b> £15,000			
<b>Progress:</b> Implementation of raised table in existing road narrowing. Completed.			
<b>Project: Headley Common Road, Epsom</b>			
<b>Detail:</b>	Speed limit reduction	<b>Division:</b>	Tadworth, Walton and Kingswood
<b>Allocation:</b> £10,000			
<b>Progress:</b> Reduction of speed limit to 40mph to remove short section of derestricted road following speed limit change in Mole Valley. Scheme being progressed by the area team.			
<b>Project: Bletchingley Road, Merstham</b>			
<b>Detail:</b>	Improvements to existing zebra crossing	<b>Division:</b>	Merstham and Banstead South
<b>Allocation:</b> £30,000			
<b>Progress:</b> Feasibility design to improve existing zebra crossing under the railway bridge in Bletchingley Road was completed in 2013/14 using developer funding. Detailed design of proposal which includes widening existing footway and placing zebra crossing on raised table being undertaken. Implementation programmed for end of September.			

## CAPITAL ITS IMPROVEMENT SCHEMES

<b>Project: B2032 Outwood Lane, Chipstead</b>		
<b>Detail:</b> Footway improvements	<b>Division:</b> Banstead, Woodmansterne and Chipstead	<b>Allocation:</b> £45,000
<p><b>Progress:</b>            Feasibility design to improve existing footway between Hazlewood Lane and the Ramblers Rest was completed in 2013/14 using developer funding. Detailed design of proposal which includes widening of existing footway and improving access to the footway being undertaken. Land adjoining the highway has been identified as SSSI, so works to the footway may require consent from Natural England. Discussions are on-going to try to resolve this issue, but it is likely to impact on the viability of delivering the scheme this financial year.</p>		
<b>Project: A242 Gatton Park Road, Reigate</b>		
<b>Detail:</b> Investigation of existing traffic calming and provision of pedestrian refuge in Carlton Road	<b>Division:</b> Reigate: Redhill West and Meadvale	<b>Allocation:</b> £5,000
<p><b>Progress:</b>            Investigate possible removal of existing traffic islands in Gatton Park Road following complaints that they cause safety issues for cyclists. Feasibility design of pedestrian refuge in bellmouth of Carlton Road. Design only. Work likely to commence towards the end of the financial year.</p>		
<b>Project: Carshalton Road, Woodmansterne</b>		
<b>Detail:</b> Safer Routes to School Improvements	<b>Division:</b> Banstead, Woodmansterne and Chipstead	<b>Allocation:</b> £5,000
<p><b>Progress:</b>            Following a petition to Local Committee requesting a zebra crossing at the existing kerb build-out in Carshalton Road, it was agreed to trial the recently approved Road Safety Outside Schools policy at this site. The road safety assessment has been carried out and has recommended that a school crossing patrol operate at the build-out, subject to funding, rather than a zebra crossing be provided. The assessment suggested that the existing highway infrastructure outside the school frontage in Merrymeet be improved, to include the provision of a kerb build-out to assist pedestrian crossing movements. Design only.</p>		

<b>CAPITAL ITS IMPROVEMENT SCHEMES</b>			
<b>Project: Mark Street, Reigate</b>			
<b>Detail:</b> One-way working	<b>Division:</b> Reigate	<b>Allocation:</b> £15,000	
<b>Progress:</b> Provision of short length of one-way working at southern end of Mark Street. Initial site visit carried out. Consultation with residents/businesses directly affected to take place late September/early October. Subject to the outcome of this consultation, implementation is planned for later this financial year.			
<b>Project: Merland Rise, Epsom Downs</b>			
<b>Detail:</b> Pedestrian crossing	<b>Division:</b> Nork and Tattenhams	<b>Allocation:</b> £5,000	
<b>Progress:</b> Investigate removal of existing kerb build-out with priority give-way at rear entrance to Epsom Downs Primary School and provision of controlled crossing (zebra or signalled crossing). Work commenced on design.			
<b>Project: Lee Street, Horley</b>			
<b>Detail:</b> Pedestrian crossing facility	<b>Division:</b> Horley West, Salfords and Sidlow	<b>Allocation:</b> £4,000	
<b>Progress:</b> Feasibility design of pedestrian refuge near Whitmore Way. Design only. Work likely to commence towards the end of the financial year.			
<b>Project: Sangers Drive, Horley</b>			
<b>Detail:</b> Safer Routes to School	<b>Division:</b> Horley West, Salfords and Sidlow	<b>Allocation:</b> £4,000	
<b>Progress:</b> Feasibility design of road safety measures near Manorfield School. Following discussions with the divisional Member, it has not been possible to identify any works required at this location.			
<b>Project: Small Safety Schemes</b>			
<b>Detail:</b> To be identified	<b>Division:</b> All	<b>Allocation:</b> £20,050	
<b>Progress:</b>			



### CAPITAL ITS IMPROVEMENT SCHEMES

<b>Project: Signs and Road Markings</b>		
<b>Detail:</b> To be identified	<b>Division:</b> All	<b>Allocation:</b> £10,000
<b>Progress:</b>		
<b>Project: Stage 3 Road Safety Audits</b>		
<b>Detail:</b> To be carried out as required	<b>Division:</b> All	<b>Allocation:</b> £5,000
<b>Progress:</b>		

### CAPITAL ITS MAINTENANCE SCHEMES (LSR/FOOTWAYS)

<b>Project</b>	<b>Division</b>	<b>Update</b>
Washington Close, Reigate	Reigate	Completed
De Burgh Park, Banstead	Banstead, Woodmansterne and Chipstead	Completed
Edgefield Close, Redhill	Earlswood and Reigate South	Completed
Bolters Road South, Horley	Horley West, Salfords and Sidlow	Completed
Crossland Road, Redhill	Redhill East	Completed
Wraylands Drive, Reigate	Redhill West and Meadvale	Completed
Buckland Road, Lower Kingswood	Merstham and Banstead South	Completed

CAPITAL ITS MAINTENANCE SCHEMES (LSR/FOOTWAYS)		
Duncan Road, Burgh Heath	Tadworth, Walton and Kingswood	Awaiting utilities
Nork Way, Banstead	Nork and Tattenhams	On-going
Ladbroke Road, Redhill	Redhill East	Awaiting gas works

POTENTIAL DEVELOPER FUNDED SCHEMES		
<b>Project: A23 High Street, Merstham</b>		
<b>Detail:</b> Convert existing zebra to signal control	<b>Division:</b> Merstham and Banstead South	
<b>Progress:</b> Design completed, safety audit carried out. Scheme was on hold until feasibility design of traffic signals at the junction of High Street/School Hill completed. The signal design has been modelled which shows that signals would result in a significant reduction in capacity at the junction and cause serious congestion, so cannot be progressed. There is currently insufficient developer funding available to implement conversion of the zebra to signal control so proposal deferred until additional funding source has been identified.		
<b>Project: Tadworth Street, Tadworth</b>		
<b>Detail:</b> Localised road widening	<b>Division:</b> Tadworth, Walton and Kingswood	
<b>Progress:</b> Localised road widening to provide additional traffic lane on approach to A217 Brighton Road roundabout. Utilities equipment identified as requiring diversion at budget estimated cost of £129,110. Scheme on hold until detailed estimate received and total cost estimated. Officers to meet with The Children's Trust to discuss reinstatement of fence along new boundary. Revenue budget to be used for removal/replacement of trees, in consultation with The Children's Trust and the Reigate and Banstead Tree Officer, to improve the local environment.		

## POTENTIAL DEVELOPER FUNDED SCHEMES

**Project:** A23 Brighton Road/Salbrook Road/ Lodge Lane, Salbrook

**Detail:** Junction Improvement

**Division:** Horley West, Salfords and Sidlow

**Progress:**

Expansion of activities on the Salbrook industrial site (Police Holding Centre, new Fire Station, waste recycling centre) will increase traffic movements at the existing priority junction, which already has a poor safety record. Design of junction improvement (roundabout) to be carried out. Consideration also to be given to providing facilities to assist pedestrians crossing the A23 at this location. This proposal has been added to the A23 Corridor Economic Support Scheme in the Reigate and Banstead Strategic Economic Plan. Design brief issued to Design Team. Topographical survey to be carried out.

**Project:** Epsom Road North, Epsom Downs

**Detail:** Accident Remedial Scheme

**Division:** Nork and Tattenhams

**Progress:**

Scope of scheme to be agreed and design brief issued. Member to be consulted on requirements for this location.

**Project:** Chequers Lane, Walton on the Hill

**Detail:** Priority give-way

**Division:** Tadworth, Walton and Kingswood

**Progress:**

Investigation of previous proposal to install measures to slow traffic entering the village from the west. Divisional Member to be consulted on requirements for this location.

**Project:** A240 Reigate Road/A2022 Fir Tree Road (Drift Bridge junction), Epsom Downs

**Detail:** Junction Improvement

**Division:** Nork and Tattenhams

**Progress:**

Review of existing traffic signal operation. Possible upgrading of signal equipment.

### POTENTIAL DEVELOPER FUNDED SCHEMES

**Project:** A271 Brighton Road/A2022 Fir Tree Road (Banstead Crossroads), Banstead

**Detail:** Junction Improvement

**Division:** Nork and Tattenhams

**Progress:**

Feasibility study into provision of pedestrian crossing facility on the southern arm of the A217 Brighton Road.

**Project:** A240 Reigate Road, Epsom Downs

**Detail:** Pedestrian Improvements

**Division:** Nork and Tattenhams

**Progress:**

Improvements to footway (localised widening, provision of tactile paving) associated with new care home being constructed south of Yew Tree Bottom Road.

### ROAD SAFETY TEAM SCHEMES

**Project:** A217 Brighton Road/Bonsor Drive, Tadworth

**Detail:** Anti-skid surfacing

**Division:** Tadworth, Walton and Kingswood

**Progress:**

Provide high friction surfacing on both lanes on the approach to the traffic signals on the circulatory carriageway of the roundabout approaching Bonsor Drive.

**Project:** A217 Brighton Road/Babylon Lane, Lower Kingswood

**Detail:** Verge marker posts and road markings

**Division:** Merstham and Banstead South

**Progress:**

Provide verge marker posts in the central reservation on the northbound approach to the Babylon Lane roundabout and provide white centre lane markings on the part of the circulatory carriageway of the roundabout.

## ROAD SAFETY TEAM SCHEMES

**Project:** A23 Brighton Road, Salbrook

**Detail:** Amendment to road markings

**Division:** Horley West, Salfords and Sidlow

**Progress:**

Reduce the southbound carriageway to a single lane by hatching out one of the two existing lanes between Honeycrook Lane and south of Salbrook Road, to reduce vehicles speeds and provide added protection for drivers crossing the A23 at the Salbrook Road/Lodge Lane junction. Design only – design completed.

**Project:** A217 Bell Street/Bancroft Road, Reigate

**Detail:** Road markings

**Division:** Reigate

**Progress:**

Amend centre line on A217 Bell Street at the junction with Bancroft Road and hatching on the north-east corner of the junction to provide better guidance to vehicles entering the one-way section of Bell Street. Revisions to lining carried out as part of Operation Horizon work. Completed.

## PARKING

**Progress:**

The 2014 review proposals were advertised in May with a closing date of 26 June 2014. The objection summary report with recommendations has been sent to members and discussions on the outcomes are taking place.

**Note:** Information correct at time of writing (03/09/14)

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